



---

## When to call our emergency service?

---

### **Customer services : 514.662.2100**

From 8:30am to 5:00pm monday to friday

### **Emergency services : 514.662.2100**

Weekends, holidays and weekdays after 6:00 pm

Please leave a message.

#### **Fire, Explosion or Smoke**

*Call the Fire Department first*

#### **Gas odours in the common areas of your building**

*Call the Fire Department firsts*

#### **Storms or Flooding**

*Call the Fire Department first*

**Call our emergency service, in case of heavy rain, flooding in the basement or garage, ripped off rooftop caused by high winds or fallen trees.**

#### **Elevator Breakdown**

*Call the lift manufacturer first where the phone number is displayed*

#### **Problem with the automatic garage door**

#### **Problem with the fire detection system**

#### **Water Leakage or Damage**

#### **Sewerage System Overflow**

#### **Power outage in the common areas of your building**

#### **No heating in your apartment or common areas of the building**

#### **Access door in the hall is stuck closed**