



Neighbourhood Noise

Customer services : 514.662.2100

From 8:30am to 5:00pm monday to friday

Emergency services : 514.662.2100

Weekends, holidays and weekdays after 6:00 pm

Please leave a message.

Amicable Settlements

Neighbourhood noise is a breach of public tranquility to which we are all entitled. Try to solve the problem amicably by talking to your neighbours and by asking them to come to your apartment to see by themselves. Oftentimes, people do not realize they were being noisy, and they are happy to work with you to solve the problem. There are a number of precautions you can take that will prevent conflicts with your neighbours and preserve the tenants' quality of life..

Simple and Effective Solutions

Do not slam the doors.

Turn down the volume (radio, television, Hi-Fi stereo) even during the day.

Observe the workday schedules and inform your neighbours ahead of time.

Do not put speakers directly on the floor or against the walls. Avoid home theaters to prevent undesirable vibrations.

Avoid noisy games in the apartment (playing ball, jumping or using roller blades).

Put felt pads under chair legs and furniture.

Make sure children do not play in the common areas of the building.

Avoid walking in high heel and hard-soled shoes in the apartment.

Pay attention to noise in the common areas of the building (radio, loud conversations, etc.).

Dealing with neighbourhood noise

If your neighbours disregard their commitments:

- Write a letter to remind them what was discussed besides resolutions and rules in effect.

- Keep a photocopy of the document.

- If nothing changes, send a registered letter with proof of receipt and mention your previous letter as well as regulations in effect.

If problems persist:

Contact authorities (police) to draw up a report.

Inovario can get involved once this is done.

Disturbing the peace is an act which constitutes an offence and is punishable by a fine.

Beyond the fine, repeated violations request the termination of the lease and the eviction of the tenant causing trouble.

Don't forget! Your floor is your neighbour's ceiling!