



Water Damage

Customer services : 514.662.2100
From 8:30am to 5:00pm monday to friday

Emergency services : 514.662.2100
Weekends, holidays and weekdays after 6:00 pm
Please leave a message.

Are you a victim of water damage?
Do this now!

- 1 - Shut off the water at the main valve**
- 2 - Find water leakage**
- 3 - Inform your neighbours**
- 4 - Report the water damage to building manager**
- 5 - Wipe dry promptly**

Notify your insurer as soon as possible :

They will give you further information on how to proceed.

You must report the incident to your insurance company within 5 days.

In all cases, leave your apartment as is until the building manager and insurance company expert come.

3 easy steps that can be taken rapidly :

Simple safety measures to reduce the risk of water leakage:

- Shut off water at the main valve in the event of a prolonged absence. Please leave a contact name and phone number of the person responsible for your apartment while you are away to the building manager.
- Check the condition of the faucets on a regular basis.
- Shut off the water by operating the main valve in your apartment once or twice a year to make sure it is working properly.

For information, please contact the building manager.